

Center for Independent Living for Western Wisconsin's Transportation Programs 2011

The Center for Independent Living for Western Wisconsin, Inc. has been leading Western Wisconsin for over a decade in coordination efforts to provide transportation services to frail elderly and disabled transportation disadvantaged. A variety of very successful program goals have been met, and in most cases exceeded since 2008. New Freedom program operations continue to expand in number of riders, trained drivers, and geographically. The Regional Transportation Coordinator continues to develop and facilitate a greatly enhanced process for building on regional coordination activities. The program currently uses 1 full time operations assistant, 2 full time and 1 part-time transportation specialists. Offices in the geographic locations are established, equipment installed, "800" contact numbers established, and program materials developed and refined.

In 2010 CILWW's Volunteer Driver and Voucher Programs provided over 9,022 trips for medical, social, education, training and work. The volunteer drivers logged 312,231 miles and gave more than 12,769 hours of volunteer time to help the transportation disadvantaged. In 2011 the transportation programs are growing in both geographic areas and ridership. To date in 2011 (through 3rd quarter) CILWW's transportation programs have provided over 9,011 trips which is an increase of 25% in ridership since 2010. The drivers have logged 297,499 miles and have given over 12,332 hours of volunteer service to CILWW. The volunteer drivers have been reimbursed \$165,111.94 through 3rd quarter which is significant in helping the local economy.

CILWW's transportation services continue to expand both geographically and in providing extended service hours of operations. Riders need trips 24 hours per day and 7 days a week. Ongoing driver recruitment enhances service area and driver availability. CILWW strives to offer 24/7 service including Holiday trips. The trips that the drivers provide are for education, training, medical appointments, nutrition, social and other important independent living activities.

THANK YOU TO FUNDERS

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- Hugh J. Anderson Foundation
- FTA New Freedom grant administered by WIS DOT
- Center for Independent Living for Western Wisconsin, Inc.
- St. Croix County United Way
- Greater Menomonie Community Foundation
- Menomonie Community Health Foundation
- Rutledge Foundation

THANK YOU TO DONATORS

- Spectrum Furniture
- Rider donations