

## **Transit Provider List for the following counties:**

|                   |                    |
|-------------------|--------------------|
| <b>Barron</b>     | <b>Pages 2-7</b>   |
| <b>Chippewa</b>   | <b>Pages 8-13</b>  |
| <b>Clark</b>      | <b>Pages 14-15</b> |
| <b>Dunn</b>       | <b>Pages 16-20</b> |
| <b>Eau Claire</b> | <b>Pages 21-24</b> |
| <b>Pepin</b>      | <b>Pages 25-27</b> |
| <b>Pierce</b>     | <b>Pages 28-29</b> |
| <b>Polk</b>       | <b>Pages 30-34</b> |
| <b>Rusk</b>       | <b>Page 35</b>     |
| <b>St. Croix</b>  | <b>Pages 36-41</b> |



**Center for Independent Living for Western Wisconsin, Inc.**  
2920 Schneider Ave. E  
Menomonie, WI, 54751  
(715) 233-1070 or (800) 228-3287  
cilww.com  
www.cilww.com

**BARRON COUNTY**

|  |  |
|--|--|
| <b>Transit Provider Name</b>             | <b>Rice Lake Share-A-Ride Cab (Formerly Rice Lake City Bus)</b>  |
| Contact Information                      | <a href="mailto:citybus@ci.rice-lake.wi.us">citybus@ci.rice-lake.wi.us</a><br>Dick O'Brien<br>30 East Eau Claire St. Rice Lake, WI 54868<br>(Business office and billing)<br>326 Main Street (garage)<br>715-234-6305 TDD 715-736-9680         |
| Area Served                              | Corporate city limits  |
| Consumers Served                         | All people who are scheduled. First come first served basis.   |
| Door-to-Door/Curb Service                | Curb to curb only  |
| Fare                                     | Each way: \$1.50 seniors (62 +) [\$15.00 11-punch card]/ADA/youth \$3.00 adults [\$30.00 11-punch card]/, Pre-schoolers free. Please note that parents are not allowed to put their babies in baby carriers, but must hold them in their laps. |
| Office Hours                             | M-Sat 7:30am to 11:30am and 1pm to 3:30pm—no Sundays   |
| Operation Hours                          | M-Sat 6am to 5pm—no Sundays  |
| Advance Notice                           | As can be fit into schedule—the earlier the better   |
| CPR/First Aid Trained                    | Yes/yes  |
| State Certified Vans                     | Yes—one van  |
| Emergency/Non-emergency                  | No/Yes   |
| Acceptable reasons for needing transport | To meet any needs if scheduled   |
| Wheelchairs/Lifts/Cots                   | Yes/yes/no   |
| Other                                    | If people do not have obvious disabilities, they are encouraged to get certification. Will take up to two if one has a wheel chair and three if no one has one. No freight. If shopping, only three bags per person.                           |
| <br>                                     |  |
| <b>Transit Provider Name</b>             | <b>Barron County Medical Assistance Program</b>  |
| Contact Information                      | <a href="http://www.co.barron.wi.us/">http://www.co.barron.wi.us/</a><br>Shirley Glaser<br>330 La Salle Ave. Rm. 338 Barron, WI 54812<br>715-537-6355  |
| Area Served                              | Barron Co. Will go outside if no services are available in Barron.   |
| Consumers Served                         | Barron MA residents only   |
| Door-to-Door/Curb Service                | yes/yes  |
| Fare                                     | MA (Contact Office on Aging below if a senior and not receiving medical assistance   |
| Office Hours                             | 8am to 4:30pm M-F  |
| Operation Hours                          | Varies M-F (not usually provided on week-ends)   |
| Advance Notice                           | Prefer 3 business days   |
| CPR/First Aid Trained                    | No/no  |
| State Certified Vans                     | No   |
| Emergency/Non-emergency                  | No/no/no   |
| Acceptable reasons for needing transport | Medical only   |
| Wheelchairs/Lifts/Cots                   | No/no/no   |
| Other                                    | Volunteer drivers are paid at the federal rate for mileage. Not allowed to lift wheel chairs.  |

**BARRON COUNTY**

|  |   |
|--|---|
| <b>Transit Provider Name</b>             | <b>Aging and Disability Resource Center Barron County</b>   |
| Contact Information                      | <a href="mailto:adrc@co.barron.wi.us">adrc@co.barron.wi.us</a><br>Charlene Oftedahl<br>330 La Salle Ave<br>Barron, WI 54812<br>715-737-6225<br>715-737-6244 (for aging consumers) |
| Area Served                              | Barron County   |
| Consumers Served                         | Barron County elderly (60+) and disabled residents  |
| Door-to-Door/Curb Service                | No/Yes  |
| Fare                                     | Round trip: \$.50 in town, \$4.00 to Barron, Rice Lake and Cumberland for shopping. (Shopping is only once a week.)   |
| Office Hours                             | 8am to 4:30 pm M-F  |
| Operation Hours                          | Same  |
| Advance Notice                           | Prefer at least 24 hours  |
| CPR/First Aid Trained                    | Yes/yes   |
| State Certified Vans                     | Yes   |
| Emergency/Non-emergency                  | No/yes  |
| Acceptable reasons for needing transport | Shopping, to senior centers, hair appts., meal sites—but NO SOCIAL  |
| Wheelchairs/Lifts/Cots                   | Yes/yes/no  |
| Other                                    |   |

|  |   |
|--|---|
| <b>Transit Provider Name</b>             | <b>Volunteer Services of Barron County, Inc.</b>  |
| Contact Information                      | <a href="http://www.chibardun.net/ctc/volunteer.htm">http://www.chibardun.net/ctc/volunteer.htm</a><br>Rita Vanck<br>40 W. Newton<br>Rice Lake, WI<br>Or P.O. Box 673<br>715-236-2184 |
| Area Served                              | All over, as needed. Including MN   |
| Consumers Served                         | Elderly and disabled only.  |
| Door-to-Door/Curb Service                | Yes/yes   |
| Fare                                     | After they have a ride, will send a statement of \$.25 a mile. But consumers can pay as they can or not at all.   |
| Office Hours                             | 8am to 12pm—person in office. Rest, answering machine.  |
| Operation Hours                          | As needed—but no week-ends.   |
| Advance Notice                           | At LEAST 24 hours notice  |
| CPR/First Aid Trained                    | No/no   |
| State Certified Vans                     | No  |
| Emergency/Non-emergency                  | No/yes  |
| Acceptable reasons for needing transport | Any medical   |
| Wheelchairs/Lifts/Cots                   | Medical and shopping<br>No  |

**BARRON COUNTY****Provider**

## Contact Information

**Northwoods Transport**

<http://www.merchantcircle.com/business/Northwoods.Transport.Service.715-234-8499>

Dana Haas

805 Nottingham St. Rice Lake, WI 54868

715-234-8499

Area Served

All over, if they can pay private fees

Consumers Served

MA and private pay

Door-to-Door/Curb Service

Yes/yes

Fare

MA with form and approval, if private pay, call for quote.

Office Hours

M-F 8am-4:30pm

Operation Hours

Same as above. But weekends if specially arranged.

Advance Notice

Time enough to finish paperwork.

CPR/First Aid Trained

Yes/yes

State Certified Vans

Yes

Emergency/Non-emergency

No/yes

Acceptable reasons for needing transport

Mainly medical, but will transport for any reason if pay the private fee

Wheelchairs/Lifts/Cots

Yes/yes/no—one w/c at time; more if ambulatory

**Transit Provider Name**

## Contact Information

**Namekagon Transit**

[Transit.manager@yahoo.com](mailto:Transit.manager@yahoo.com)

Joe Eichinger

9790 Cty Hwy K Hayward, WI 54843

866-295-9599

Area Served

Barron, Washburn, Sawyer, Bayfield,

Consumers Served

General Public, senior, disabled

Door-to-Door/Curb Service

Yes/yes

Fare

\$2.00

Office Hours

6 A.M. to 10 P.M.

Operation Hours

6 A.M. to 10 P.M.

Advance Notice

24 hours for peak hours

CPR/First Aid Trained

Yes

State Certified Vans

Yes

Emergency/Non-emergency

Yes/yes

Acceptable reasons for needing transport

Any

Wheelchairs/Lifts/Cots

Yes

Other

**BARRON COUNTY****Provider****Contact Information**

Area Served  
 Consumers Served  
 Door-to-Door/Curb Service  
 Fare  
 Office Hours  
 Operation Hours  
 Advance Notice  
 CPR/First Aid Trained  
 State Certified Vans  
 Emergency/Non-emergency  
 Acceptable reasons for needing transport  
 Wheelchairs/Lifts/Cots

**Handi Lift****No web page**

Connie Lussier  
 1779 10<sup>th</sup> St. Cumberland, WI 54829  
 (In Barron County)  
 1-800-989-7433 or 715-822-5077  
 Fax 715-822-5078  
 Western WI and Mn  
 General public incl. elderly/disabled  
 Yes/yes  
 MA and private pay is \$48 round trip for first 5 miles. \$1.47 loaded  
 mi. after. \$10/hr wait  
 5:30am – 5:30pm M-F  
 Same but dialysis can be on Sat  
 Prefer 1-2 days  
 Yes/yes  
 Yes  
 No/yes  
 Any who can pay or gets MA  
 Yes/yes/no

**Transit Provider Name****Contact Information**

Area Served  
 Consumers Served  
 Door-to-Door/Curb Service  
 Fare  
 Office Hours  
 Operation Hours  
 Advance Notice  
 CPR/First Aid Trained  
 State Certified Vans  
 Emergency/Non-emergency  
 Acceptable reasons for needing transport  
 Wheelchairs/Lifts/Cots  
 Other

**Wrightway Medical Transportation****No website**

Judy Wright  
 1062A 23 ¾ St. Cameron, WI 54822  
 715-859-6600  
 Barron County  
 The public including disabled  
 Yes/yes  
 MA if form approved; private pay—call for quote  
 M-F 6am to 6pm  
 Same as above; special arrangements for weekends  
 For weekends call one week ahead.  
 Yes/yes  
 Yes  
 No/yes  
 Mainly medical, but will do weddings, anniversaries, parties, for  
 private pay  
 Yes/yes/ no  
 Has three vans. Can fit 1 person in w/c and 1 more.

**BARRON COUNTY**

|  |  |
|--|--|
| <b>Transit Provider Name</b>             | <b>Jefferson Lines Intercity</b>   |
| Contact Information                      | <a href="mailto:info@jeffersonlines.com">info@jeffersonlines.com</a><br>Bonnie Buchanon<br>2100 East 26 <sup>th</sup> St.<br>Minneapolis, MN<br>612-359-3400<br>or<br>612-359-3476<br>Or<br>1-800-767-5333 Ex. 476                               |
| Area Served                              | Bus route from Minneapolis to Milwaukee. Stops in Hudson, Menomonie, Eau Claire, Chippewa Falls (when place to stop if found), Stanley, Abbottsford, Wausau and others to Milwaukee. Has other routes such as to Rochester, MN from Minneapolis. |
| Consumers Served                         | All  |
| Door-to-Door/Curb Service                | No   |
| Fare                                     | Varies from locations. Example: Eau Claire to Minneapolis is \$31.00 one way, Senior fare is \$28.00   |
| Office Hours                             | 8am to 5 pm  |
| Operation Hours                          | 7 days a week, 365 days a year. One trip each way a day.   |
| Advance Notice                           | Must purchase a ticket—on line or on phone   |
| CPR/First Aid Trained                    | No   |
| State Certified Vans                     | Bus  |
| Emergency/Non-emergency                  | Non-emergency  |
| Acceptable reasons for needing transport | Any  |
| Wheelchairs/Lifts/Cots                   | Yes  |
| Other                                    |  |

|  |   |
|--|---|
| <b>Transit Provider Name</b>             | <b>Rice Lake Airport Shuttle Service Inc.</b>   |
| Contact Information                      | <a href="http://www.ricelake.shuttle.com">www.ricelake.shuttle.com</a><br><a href="mailto:info@ricelakeshuttle.com">info@ricelakeshuttle.com</a><br>1761 25 <sup>th</sup> Street<br>Rice Lake, WI 54868<br>715-859-6228 |
| Area Served                              | Rice Lake, Cameron, Barron  |
| Consumers Served                         | All   |
| Door-to-Door/Curb Service                | Home pick up (in city of Rice Lake only) is an additional \$5 each way to the airport in Twin Cities  |
| Fare                                     | \$59 each way for adult, \$35 children 12 and under. Group rates available. Fuel surcharge of \$5 per person round trip.  |
| Office Hours                             | M-Sat 8-4pm   |
| Operation Hours                          | 6:45am to 6:20pm  |
| Advance Notice                           | 24 hours  |
| CPR/First Aid Trained                    | No  |
| State Certified Vans                     | No  |
| Emergency/Non-emergency                  | Nonemergency only   |
| Acceptable reasons for needing transport | To go to airport. If other destination is desired, base airport rate plus \$20 for three miles from the airport   |
| Wheelchairs/Lifts/Cots                   | Yes   |
| Other                                    | Charges extra for pets  |

**BARRON COUNTY**

|  |   |
|--|---|
| <b>Transit Provider Name</b>             | <b>New Freedom Volunteer Driver Program</b>   |
|  | <a href="http://www.cilww.com">www.cilww.com</a>  |
|  | <a href="mailto:kvuchetich@cilww.com">kvuchetich@cilww.com</a>  |
| Contact Information                      | Kurt Vuchetich<br>Center for Independent Living of Western Wisconsin<br>P.O. Box 1610<br>Eau Claire, WI 54702<br>715-514-4200<br>877-577-8452 |
| Area Served                              | Residents of Chippewa and Eau Claire counties to all surrounding areas, including MN.   |
| Consumers Served                         | Persons with disabilities all ages  |
| Door-to-Door/Curb Service                | Yes   |
| Fare                                     | Donation accepted if rider is able.   |
| Office Hours                             | 9am to 1pm M-F  |
| Operation Hours                          | 7 days a week, as needed-- if driver available.   |
| Advance Notice                           | 48 hours  |
| CPR/First Aid Trained                    | No  |
| State Certified Vans                     | No  |
| Emergency/Non-emergency                  | Non-emergency only.   |
| Acceptable reasons for needing transport | Medical, social, work, school, volunteering and public service.   |
| Wheelchairs/Lifts/Cots                   | Do not have wheel chair accessible vans. Not all drivers can take persons who use wheel chairs.   |
| Other                                    | A voucher program is also available for riders who have friends and relatives who can drive them.   |

**CHIPPEWA COUNTY**

|  |  |
|--|--|
| <b>Transit Provider Name</b>             | <b>New Freedom Volunteer Driver Program</b>  |
| Contact Information                      | <a href="http://www.cilww.com">http://www.cilww.com</a><br><a href="mailto:kvuchetich@cilww.com">kvuchetich@cilww.com</a><br>Kurt Vuchetich<br>Center for Independent Living for Western Wisconsin<br>P.O. Box 1610<br>Eau Claire, WI. 54702<br>715-514-4200<br>877-577-8452   |
| Area Served                              | Chippewa and Eau Claire counties to all surrounding areas, including to MN   |
| Consumers Served                         | Persons with disabilities all ages   |
| Door-to-Door/Curb Service                | Yes  |
| Fare                                     | Donation accepted if rider is able.  |
| Office Hours                             | W 1- 4:30, Thur & Fri 8-4:30   |
| Operation Hours                          | 7 days a week, as needed-- if driver available.  |
| Advance Notice                           | 48 hours   |
| CPR/First Aid Trained                    | No   |
| State Certified Vans                     | No   |
| Emergency/Non-emergency                  | Non-emergency only.  |
| Acceptable reasons for needing transport | Medical, social, work, school, volunteering and public service.  |
| Wheelchairs/Lifts/Cots                   | Do not have wheel chair accessible vans. Not all drivers can take persons who use wheel chairs.  |
| Other                                    | A voucher program is also available for riders who have friends and relatives who can drive them.  |
| <br>                                     |  |
| <b>Transit Provider Name</b>             | <b>Chippewa County Transportation Program</b>  |
| Contact Information                      | <a href="http://www.co.chippewa.wi.us/">http://www.co.chippewa.wi.us/</a><br>ADRC<br>711 N. Bridge Street Room 118<br>Chippewa Falls, WI 54729-1876<br>Phone: 715-726-7777 or 1-888-400-6920<br>Fax 715-738-2589   |
| Area Served                              | Only Chippewa residents—but will travel to all surrounding counties  |
| Consumers Served                         | Elderly (60+) and disabled. Disabilities can be temporary or permanent; mental or physical.  |
| Door-to-Door/Curb Service                | Curb to curb. Will pick up people in front of their homes. Then, will transport on scheduled routes to employers, sheltered workshops and to day services. Medical transportation will be provided, but must be reserved in advance.   |
| Fare                                     | \$5.66 per one way trip on priority routes. For non-priority trips such as social—charge is \$2.00 per mile. However, if a group is going on a social event, that fee can be split. If person is not subsidized by a Chippewa County agency for trip, charge is \$1.00 per mile and will be provided on an individual basis. |
| Office Hours                             | Monday – Friday 8am – 4:30pm   |
| Operation Hours                          | 5:30 am to 6pm. Seven days a week  |
| Advance Notice                           | Minimum 24 hrs. 2 weeks for social trips.  |
| CPR/First Aid Trained                    | Yes/yes  |
| State Certified Vans                     | Yes/yes  |
| Emergency/Non-emergency                  | No/yes   |
| Acceptable reasons for needing transport | Medical, employment, shopping, nutritional purposes—but will do some social/recreational upon request.   |
| Wheelchairs/Lifts/Cots                   | Yes/yes/no   |
| Other                                    | Riders need to provide their own assistant. Shopping to Eau Claire, 2 <sup>nd</sup> and 4 <sup>th</sup> Wednesdays; call one week in advance.  |

**CHIPPEWA COUNTY**

|  |  |
|--|--|
| <b>Transit Provider Name</b>             | <b>Chippewa County Volunteer Caregiver Program</b><br><a href="http://www.co.chippewa.wi.us">www.co.chippewa.wi.us</a><br>(through ADRC in Chippewa) |
| Contact Information                      | Bonnie Ferstenou<br>711 N. Bridge Street Room 118<br>Chippewa Falls, WI 54729<br>715-738-2598  |
| Area Served                              | Chippewa county residents only—but will cross county lines   |
| Consumers Served                         | Elderly, disabled, people in need. No income limits.   |
| Door-to-Door/Curb Service                | Yes/yes  |
| Fare                                     | No—if out of town, may ask for help with gas—volunteer will not get mileage.   |
| Office Hours                             | 8am-1pm Tu-Fr  |
| Operation Hours                          | Depends on if drivers available.   |
| Advance Notice                           | 4 business days  |
| CPR/First Aid Trained                    | n/n  |
| State Certified Vans                     | N  |
| Emergency/Non-emergency                  | n/y  |
| Acceptable reasons for needing transport | Medical mostly—shopping and errands in their community. Yes to social if driver available.   |
| Wheelchairs/Lifts/Cots                   | N/n/n  |
| Other                                    | Will work with me to help each other out.  |

|  |   |
|--|---|
| <b>Transit Provider Name</b>             | <b>Faith in Action Interfaith Program—Chippewa County</b><br><b>NO WEBSITE</b>  |
| Contact Information                      | Jill Pollert/ or Jennell Schimske<br>1120 Pine Street<br>Stanley, WI<br>Our Lady of Victory Hospital<br>P.O. 220 54768<br>715-644-6188 or 1-877-644-4981  |
| Area Served                              | In Stanley—Serves Chippewa and some Clark county residents (rural eastern—Jim Falls, Cadott, Thorpe, Cornell.) Will take people to just about anywhere if volunteer willing and able. Would ask for gas reimbursement for driver. |
| Consumers Served                         | Volunteer drivers. No pay for mileage. Elderly primarily. Volunteers do not help with transfers. Also for single mothers and have transportation issues. Disabled but no violent or intoxicated.                                  |
| Door-to-Door/Curb Service                | Yes/yes   |
| Fare                                     | If person has MA or can use aging department—will get reimbursement through the county. Volunteer will get it. Will submit to the county directly. No charge.   |
| Office Hours                             | 7:30am to 4pm M-F   |
| Operation Hours                          | As long as a volunteer available.   |
| Advance Notice                           | At least 2 or more days (business days)   |
| CPR/First Aid Trained                    | n/n   |
| State Certified Vans                     | N   |
| Emergency/Non-emergency                  | n/y   |
| Acceptable reasons for needing transport | Medical takes precedence.   |
| Wheelchairs/Lifts/Cots                   | No—but some do lightweight folding and walkers  |
| Other                                    | Send email when I am on-line  |

**CHIPPEWA COUNTY**

|  |   |
|--|---|
| <b>Transit Provider Name</b>             | <b>Shared Ride Program—Chippewa Falls</b><br><a href="http://www.ci.chippewa-falls.wi.us">www.ci.chippewa-falls.wi.us</a>   |
| Contact Information                      | Cynthia Schmidt<br><a href="mailto:cschmidt@chippewafalls-wi.gov">cschmidt@chippewafalls-wi.gov</a><br>21 Cliff<br>Chippewa Falls, WI 54729<br>715-723-3000 or Chippewa Falls Transit 726-2728<br>Administration: 715-726-2729<br>City of Chippewa Falls only |
| Area Served                              | All   |
| Consumers served                         | No/yes  |
| Door-to-Door/Curb Service                | Seniors (65+), students and disabled--\$1.50 one way, disabled need a card from City Transit Office. \$2.50 for rest of public.   |
| Fare                                     | 5am to 7pm M-F<br>6:30am to 4:30pm Sat/Sun & holidays   |
| Office Hours                             | Same as above   |
| Operation Hours                          | 30 minutes prior to appt.   |
| Advance Notice                           | No/no   |
| CPR/First Aid Trained                    | Yes   |
| State Certified Vans                     | No/yes  |
| Emergency/Non-emergency                  | All reasons   |
| Acceptable reasons for needing transport | Yes/yes/no  |
| Wheelchairs/Lifts/Cots                   |   |
| Other                                    |   |

|  |  |
|--|--|
| <b>Transit Provider Name</b>             | <b>Patient Express LLC (Tami Bowe) CHP provider</b><br><b>No Website</b>                     |
| Contact Information                      | Tami Bowe<br>17009 county Hwy J Chippewa Falls, WI 54729<br>715-726-1100<br>FAX-715-723-3867 |
| Area Served                              | State of WI from Chippewa. Prefers long trips. Will also go to Rochester.                    |
| Consumers Served                         | All  |
| Door-to-Door/Curb Service                | Yes/yes  |
| Fare                                     | MA. Private: \$20 first five miles, \$1.50 after. Wait time charge is \$15 per hour          |
| Office Hours                             | 7:30am-5:30pm M-F  |
| Operation Hours                          | 6am-7pm M-F  |
| Advance Notice                           | First come, first served. Prefer 24 hr min.  |
| CPR/First Aid Trained                    | Yes/yes  |
| State Certified Vans                     | Yes  |
| Emergency/Non-emergency                  | No/yes   |
| Acceptable reasons for needing transport | All if can pay   |
| Wheelchairs/Lifts/Cots                   | Yes/yes/no   |
| Other                                    | 6 vehicles, max 3 people or 2 people in w/c per van  |

**CHIPPEWA COUNTY**

|  |   |
|--|---|
| <b>Transit Provider Name</b>             | <b>Jefferson Lines Intercity</b>  |
| Contact Information                      | <a href="mailto:info@jeffersonlines.com">info@jeffersonlines.com</a><br>Bonnie Buchanon<br>2100 East 26 <sup>th</sup> St.<br>Minneapolis, MN<br>612-359-3400<br>or<br>612-359-3476<br>Or<br>1-800-767-5333 Ex. 476                                |
| Area Served                              | Bus route from Minneapolis to Milwaukee. Stops in Hudson, Menomonie, Eau Claire, Chippewa Falls (when place to stop if found), Stanley, Abbottsford, Wausau and others to Milwaukee. Have other routes such as to Rochester, MN from Minneapolis. |
| Consumers Served                         | all   |
| Door-to-Door/Curb Service                | no  |
| Fare                                     | Varies from locations. Example: Eau Claire to Minneapolis is \$31.00 one way, Senior faire is \$28.00   |
| Office Hours                             | 8am to 5 pm   |
| Operation Hours                          | 7 days a week, 365 days a year. One trip each way a day.  |
| Advance Notice                           | Must purchase a ticket—on line or on phone  |
| CPR/First Aid Trained                    | No  |
| State Certified Vans                     | Bus   |
| Emergency/Non-emergency                  | Non-emergency   |
| Acceptable reasons for needing transport | any   |
| Wheelchairs/Lifts/Cots                   | Yes   |
| Other                                    |   |

|  |   |
|--|---|
| <b>Transit Provider Name</b>             | <b>Tender Care Transport, Inc.</b>  |
| Contact Information                      | <a href="http://www.tendercaretransport.com">www.tendercaretransport.com</a><br>1592 118 St. Chippewa Falls, WI 54729<br>715-835-2435; 1-800-498-2050; Fax 715-835-1400 |
| Area Served                              | Statewide and out of state MN and IL-- but mostly Eau Claire County   |
| Consumers Served                         | Elderly and disabled. Medicaid eligible and private pay.  |
| Door-to-Door/Curb Service                | Yes (will not bring down stairs)  |
| Fare                                     | Medicaid plus \$1.00 each way. Private fare: \$23.50 one way.<br>\$1.50/mile after first five miles for each additional mile. Wait fare is \$15.00/hour.                |
| Office Hours                             | 7:30am to 5pm M-F   |
| Operation Hours                          | 5am to 6pm or later if pre-arranged (Sat dialysis only)   |
| Advance Notice                           | 48 hours—no same day  |
| CPR/First Aid Trained                    | Yes/yes   |
| State Certified Vans                     | Yes   |
| Emergency/Non-emergency                  | No/yes  |
| Acceptable reasons for needing transport | Any who will pay  |
| Wheelchairs/Lifts/Cots                   | Yes/yes/no  |
| Other                                    | Call to see if there is an opening  |

**CHIPPEWA COUNTY**

|  |  |
|--|--|
| <b>Transit Provider Name</b>             | <b>Abby Van</b>  |
| Contact Information                      | <a href="http://www.abbyvans.com/">http://www.abbyvans.com/</a><br>W5621 Todd Road Neillsville, WI<br>1-800-236-8438   |
| Area Served                              | Does NOT serve Pierce or St. Croix County. <u>Does</u> serve Eau Claire, Chippewa, Dunn  |
| Consumers Served                         | All including elderly, disabled, children.   |
| Door-to-Door/Curb Service                | Yes  |
| Fare                                     | Medicaid accepted; no Medicare.<br><br>Private Pay: \$.50 per unloaded mile (as driver goes to pick up someone). \$19.50 base one-way trip plus an additional \$1.45 for each loaded mile (with the passenger in the vehicle). Waiting costs are \$13.50 per hour.<br><br>Conveyance of Cots is an extra \$55 to the base trip each way.<br><br>A \$30 surcharge for Sunday trips. |
| Office Hours                             | 8am-5pm M-F  |
| Operation Hours                          | 24 hours a day; 7 days a week  |
| Advance Notice                           | 24 hour notice; may do same day if can fit in.   |
| CPR/First Aid Trained                    | Yes/Yes/Yes  |
| State Certified Vans                     | Yes  |
| Emergency/Non-emergency                  | Non-emergency only   |
| Acceptable reasons for needing transport | If people can pay, and if a van is available, Abby will provide the ride. Otherwise, must be Medicaid eligible and meet those requirements.  |
| Wheelchairs/Lifts/Cots                   | Yes/Yes/Yes  |
| Other                                    | Maximum of 12 people   |

|  |   |
|--|---|
| <b>Transit Provider Name</b>             | <b>Chippewa County Veteran's Services</b>   |
| Contact Information                      | <a href="http://www.co.chippewa.wi.us/">http://www.co.chippewa.wi.us/</a><br>Rainy<br>711 N. Bridge Street Room 301<br>Chippewa Falls, WI 54729<br>715-726-7990 |
| Area Served                              | Chippewa County only  |
| Consumers Served                         | Veteran's only  |
| Door-to-Door/Curb Service                | No  |
| Fare                                     | None  |
| Office Hours                             | 8am-4:30pm  |
| Operation Hours                          | 7am—need to be waiting for bus  |
| Advance Notice                           | Yes—only nine seats—first come first served   |
| CPR/First Aid Trained                    | No  |
| State Certified Vans                     | No  |
| Emergency/Non-emergency                  | Non-emergency only  |
| Acceptable reasons for needing transport | Will only take vets from the Chippewa County courthouse to the VA Medical Center and back on even numbered days.  |
| Wheelchairs/Lifts/Cots                   | NO wheelchairs can be taken.  |
| Other                                    | Call for an appt.   |

**CHIPPEWA COUNTY****Provider**

## Contact Information

## Area Served

## Consumers Served

## Door-to-Door/Curb Service

## Fare

## Office Hours

## Operation Hours

## Advance Notice

## CPR/First Aid Trained

## State Certified Vans

## Emergency/Non-emergency

## Acceptable reasons for needing transport

## Wheelchairs/Lifts/Cots

**Northwoods Transport**

<http://www.merchantcircle.com/business/Northwoods.Transport.Service.715-234-8499>

Dana Haas

805 Nottingham St. Rice Lake, WI 54868

715-234-8499

All over, if they can pay private fees

MA and private pay

Yes/yes

MA with form and approval, if private pay, call for quote.

M-F 8am-4:30pm

Same as above. But week-ends if specially arranged.

Time enough to finish paperwork.

Yes/yes

Yes

No/yes

Mainly medical, but will transport for any reason if pay the private fee

Yes/yes/no—one w/c at time; more if ambulatory

**Provider**

## Contact Information

## Area Served

## Consumers Served

## Door-to-Door/Curb Service

## Fare

## Office Hours

## Operation Hours

## Advance Notice

## CPR/First Aid Trained

## State Certified Vans

## Emergency/Non-emergency

## Acceptable reasons for needing transport

## Wheelchairs/Lifts/Cots

**Handi Lift****No Website**

Connie Lussier

1779 10<sup>th</sup> St. Cumberland, WI 54829

(In Barron County)

1-800-989-7433 or 715-822-5077

Fax 715-822-5078

Western WI and Mn

General public incl. elderly/disabled

Yes/yes

MA and private pay is \$48 round trip for first 5 miles. \$1.47 loaded mi. after. \$10/hr wait

5:30am – 5:30pm M-F

Same but dialysis can be an Sat

Prefer 1-2 days

Yes/yes

Yes

No/yes

Any who can pay or gets MA

Yes/yes/no

**CLARK COUNTY**

|  |   |
|--|---|
| <b>Provider</b>                          | <b>Clark County Volunteer Driver</b>                          |
| Contact Information                      | <b>No Website</b><br>Pam Kernan<br>8521 Grant<br>715-743-5233 |
| Area Served                              | Clark County  |
| Consumers Served                         | Elderly/disabled  |
| Door-to-Door/Curb Service                | Yes/yes   |
| Fare                                     | Based on poverty guidelines, based on income                  |
| Office Hours                             | 8am – 4:30pm Monday – Friday                                  |
| Operation Hours                          | Rides are to be Scheduled 8am – 4:30pm Monday – Friday        |
| Advance Notice                           | Request 3 days (no required)                                  |
| CPR/First Aid Trained                    | No/No   |
| State Certified Vans                     | No  |
| Emergency/Non-emergency                  | No/Yes  |
| Acceptable reasons for needing transport | Medical   |
| Other                                    |   |

|  |  |
|--|--|
| <b>Transit Provider Name</b>             | <b>New Freedom Volunteer Driver Program</b>  |
| Contact Information                      | <a href="http://www.cilww.com">http://www.cilww.com</a><br>Kurt Vuchetich<br>Center for Independent Living for Western Wisconsin<br>P.O. Box 1610<br>Eau Claire, WI. 54702<br>715-514-4200<br>877-577-8452 |
| Area Served                              | Chippewa and Eau Claire counties to all surrounding areas, including to MN   |
| Consumers Served                         | Persons with disabilities all ages   |
| Door-to-Door/Curb Service                | Yes  |
| Fare                                     | Donation accepted if rider is able.  |
| Office Hours                             | 9am to 1pm M-F   |
| Operation Hours                          | 7 days a week, as needed-- if driver available.  |
| Advance Notice                           | 48 hours   |
| CPR/First Aid Trained                    | No   |
| State Certified Vans                     | No   |
| Emergency/Non-emergency                  | Non-emergency only.  |
| Acceptable reasons for needing transport | Medical, social, work, school, volunteering and public service.  |
| Wheelchairs/Lifts/Cots                   | Do not have wheel chair accessible vans. Not all drivers can take persons who use wheel chairs.  |
| Other                                    | A voucher program is also available for riders who have friends and relatives who can drive them.  |

**CLARK COUNTY**

|  |  |
|--|--|
| <b>Provider</b>                          | <b>Interfaith Volunteers<br/>Caregivers of Clark County, Inc</b><br><a href="mailto:infaith@tds.net">infaith@tds.net</a> |
| Contact Information                      | Sharon Hendrickson, Director<br>213 Hill St, PO Box 222<br>Neillsville, WI 54456<br>715-743-7843<br>877-743-7843         |
| Area Served                              | Clark County   |
| Consumers Served                         | Elderly & Disabled   |
| Door-to-Door/Curb Service                | Yes  |
| Fare                                     |  |
| Office Hours                             | 8am – 4pm Monday - Friday  |
| Operation Hours                          | varies   |
| Advance Notice                           | As much as possible  |
| CPR/First Aid Trained                    | no   |
| State Certified Vans                     | no   |
| Emergency/Non-emergency                  | Non-emergency  |
| Acceptable reasons for needing transport | varies   |
| Other                                    |  |

**DUNN COUNTY**

|  |   |
|--|---|
| <b>Transit Provider Name</b>             | <b>DET Doorstop Bus—Menomonie</b>   |
| Contact Information                      | <a href="http://dunncountywi.govoffice2.com/">http://dunncountywi.govoffice2.com/</a> |
|  | Barb  |
|  | 403 Gabriel Ct.   |
|  | Menomonie, WI 54751   |
|  | 715-235-7433 fax 715-235-7459   |
| Area Served                              | Menomonie city limits   |
| Consumers Served                         | All   |
| Door-to-Door/Curb Service                | Yes/yes   |
| Fare                                     | \$3 one way   |
| Office Hours                             | 7:30am to 5:30 pm M-F   |
| Operation Hours                          | Same  |
| Advance Notice                           | One day before minimum  |
| CPR/First Aid Trained                    | No/no   |
| State Certified Vans                     | Yes—but a bus   |
| Emergency/Non-emergency                  | No/yes  |
| Acceptable reasons for needing transport | Any   |
| Wheelchairs/Lifts/Cots                   | Yes/yes/no  |
| Other                                    | Follows a loop system—but goes door to door within that loop                          |

|  |   |
|--|---|
| <b>Transit Provider Name</b>             | <b>DET Fixed Route Program</b>  |
| Contact Information                      | <a href="http://dunncountywi.govoffice2.com/">http://dunncountywi.govoffice2.com/</a> |
| Area Served                              | See DET above   |
| Consumers Served                         | Menomonie, Dunn county and surrounding areas  |
| Door-to-Door/Curb Service                | All   |
| Fare                                     | Yes/yes   |
| Office Hours                             | \$9.85 a day, rural 15.00, often covered by Human services                            |
| Operation Hours                          | DET   |
| Advance Notice                           | 6am to 5pm all week   |
| CPR/First Aid Trained                    | Day before  |
| State Certified Vans                     | No/no   |
| Emergency/Non-emergency                  | Yes—but buses   |
| Acceptable reasons for needing transport | No/yes  |
| Wheelchairs/Lifts/Cots                   | Any   |
| Other                                    | Yes/yes/no  |
|  | ***Please note, changes will be made in this program shortly.                         |

**DUNN COUNTY****Transit Provider Name**

Contact Information

Area Served

Consumers Served

Door-to-Door/Curb Service

Fare

Office Hours

Operation Hours

Advance Notice

CPR/First Aid Trained

State Certified Vans

Emergency/Non-emergency

Acceptable reasons for needing transport

Wheelchairs/Lifts/Cots

**DET Volunteer**<http://dunncountywi.govoffice2.com/>

DET

Anywhere a volunteer is willing to go, including beyond Dunn to all other surrounding counties

All who need it

Yes/yes

Rider pays half of IRS rate- currently 24 Cents per mile

DET

When driver is available

At least 48 hours.

No/no

No

No/yes

Medically related only

Yes/no/no

**Transit Provider Name**

Contact Information

Area Served

Consumers Served

Door-to-Door/Curb Service

Fare

Office Hours

Operation Hours

Advance Notice

CPR/First Aid Trained

State Certified Vans

Emergency/Non-emergency

Acceptable reasons for needing transport

Wheelchairs/Lifts/Cots

Other

**DET Community Outreach**<http://dunncountywi.govoffice2.com/>

DET

Any and all

All

Yes

\$1.50/mile and \$15 per hour idle time

DET

Saturdays and Sundays

As soon as possible

no/no

Bus

No/yes

Any and all. Often used for social occasions on weekends

Yes/yes/no

**Transit Provider Name**

Contact Information

Area Served

Consumers Served

Door-to-Door/Curb Service

Fare

Office Hours

Operation Hours

Advance Notice

CPR/First Aid Trained

State Certified Vans

Emergency/Non-emergency

Acceptable reasons for needing transport

Wheelchairs/Lifts/Cots

Other

**Dunn County Interfaith Volunteers**<http://www.interfaithvolunteers.org>

Angela Kay Athena

1620 Stout Road

Menomonie, WI 54751

715-235-2920

Dunn county. Will go out if have volunteers.

Disabled, not lifting of w/c. All ages.

Yes/yes

Volunteers cannot accept money

M-F 9-2

Same as above

Minimum 2 days

No/no

No

No/yes

Medical gets first priority, but will also provide drivers for shopping, food pantry and so forth.

Will take w/c if person can lift it her or himself

No mileage paid to volunteer drivers

## DUNN COUNTY

|  |   |
|--|---|
| <b>Transit Provider Name</b>             | <b>231 Taxi LLC</b><br><a href="mailto:huberkeck@yahoo.com">huberkeck@yahoo.com</a> |
| Contact Information                      | Teresa Huber Keck<br>715-231-8294<br>2233 Broadway ST S Menomonie, WI 54751         |
| Area Served                              |   |
| Consumers Served                         |   |
| Door-to-Door/Curb Service                |   |
| Fare                                     | \$6.00 per 1-way trip; 10-rides card \$54.00  |
| Office Hours                             | Noon-8pm, M-Sat   |
| Operation Hours                          | Varies  |
| Advance Notice                           | As much as possible   |
| CPR/First Aid Trained                    | No  |
| State Certified Vans                     | No  |
| Emergency/Non-emergency                  | Non-emergency   |
| Acceptable reasons for needing transport | Any   |
| Wheelchairs/Lifts/Cots                   | No  |
| Other                                    |   |

**Provider**

Contact Information

**Northwoods Transport**

<http://www.merchantcircle.com/business/Northwoods.Transport.Service.715-234-8499>

Area Served

Dana Haas

Consumers Served

805 Nottingham St. Rice Lake, WI 54868

Door-to-Door/Curb Service

715-234-8499

Fare

All over, if they can pay private fees

Office Hours

MA and private pay

Operation Hours

Yes/yes

Advance Notice

MA with form and approval, if private pay, call for quote.

CPR/First Aid Trained

M-F 8am-4:30pm

State Certified Vans

Same as above. But week-ends if specially arranged.

Emergency/Non-emergency

Time enough to finish paperwork.

Acceptable reasons for needing transport

Yes/yes

Wheelchairs/Lifts/Cots

Yes

No/yes

Mainly medical, but will transport for any reason if pay the private fee

Yes/yes/no—one w/c at time; more if ambulatory

**DUNN COUNTY****Transit Provider**

## Contact Information

**Abbey Van**<http://www.abbyvans.com/>

W5621 Todd Road Neilsville, WI

1-800-236-8438

Whoever answers the phone.

## Area Served

Does NOT serve Pierce or St. Croix. Does serve Eau Claire, Chippewa, Dunn

## Consumers Served

All including elderly, disabled, children.

## Door-to-Door/Curb Service

Yes

## Fare

Medicaid accepted; no Medicare.

Private Pay: \$.50 per unloaded mile (as driver goes to pick up someone). \$19.50 base one-way trip plus an additional \$1.45 for each loaded mile (with the passenger in the vehicle). Waiting costs are \$13.50 per hour.

Conveyance of Cots is an extra \$55 to the base trip each way.

A \$30 surcharge for Sunday trips.

## Office Hours

8am-5pm M-F

## Operation Hours

24 hours a day; 7 days a week

## Advance Notice

24 hour notice; may do same day if can fit in.

## CPR/First Aid Trained

Yes/Yes/Yes

## State Certified Vans

Yes

## Emergency/Non-emergency

Non-emergency only

## Acceptable reasons for needing transport

Private pay, and if a van is available, Abby will provide the ride.

Otherwise, must be Medicaid eligible and meet those requirements.

## Wheelchairs/Lifts/Cots

Yes/Yes/Yes

## Other

Maximum of 12 people

**Transit Provider Name****New Freedom Volunteer Driver Program**[www.cilww.com](http://www.cilww.com)

heimked@cilww.com

## Contact Information

Center for Independent Living of Western Wisconsin

Dale Heimke

715-772-3122

1-877-384-7932

## Area Served

Dunn County to all surrounding areas, including to MN

## Consumers Served

Persons with disabilities all ages

## Door-to-Door/Curb Service

Yes

## Fare

Donation accepted if rider is able.

## Office Hours

9am to 1pm M-F

## Operation Hours

7 days a week, as needed-- if driver available.

## Advance Notice

48 hours

## CPR/First Aid Trained

No

## State Certified Vans

No

## Emergency/Non-emergency

Non-emergency only.

## Acceptable reasons for needing transport

Medical, social, work, school, volunteering and public service.

## Wheelchairs/Lifts/Cots

Do not have wheel chair accessible vans.

## Other

A voucher program is also available for riders who have friends and relatives who can drive them.

**DUNN COUNTY****Provider****Contact Information****Area Served**

Consumers Served

Door-to-Door/Curb Service

Fare

**Office Hours**

Operation Hours

Advance Notice

CPR/First Aid Trained

State Certified Vans

Emergency/Non-emergency

Acceptable reasons for needing transport

Wheelchairs/Lifts/Cots

**Handi Lift****No Website**

Connie Lussier

1779 10<sup>th</sup> St. Cumberland, WI 54829

(In Barron County)

1-800-989-7433 or 715-822-5077

Fax 715-822-5078

Western WI and Mn

General public incl. elderly/disabled

Yes/yes

MA and private pay is \$48 round trip for first 5 miles. \$1.47 loaded mi. after. \$10/hr wait

5:30am – 5:30pm M-F

Same but dialysis can be on Sat

Prefer 1-2 days

Yes/yes

Yes

No/yes

Any who can pay or gets MA

Yes/yes/no

**Transit Provider Name****Contact Information****Area Served**

Consumers Served

Door-to-Door/Curb Service

Fare

**Office Hours**

Operation Hours

Advance Notice

CPR/First Aid Trained

State Certified Vans

Emergency/Non-emergency

Acceptable reasons for needing transport

Wheelchairs/Lifts/Cots

Other

**Jefferson Lines Intercity**[info@jeffersonlines.com](mailto:info@jeffersonlines.com)

Bonnie Buchanon

2100 East 26<sup>th</sup> St.

Minneapolis, MN

612-359-3400

or

612-359-3476

Or

1-800-767-5333 Ex. 476

Bus route from Minneapolis to Milwaukee. Stops in Hudson, Menomonie, Eau Claire, Chippewa Falls (when place to stop if found), Stanley, Abbottsford, Wausau and others to Milwaukee. Has other routes such as to Rochester, MN from Minneapolis.

All

No

Varies from locations. Example: Eau Claire to Minneapolis is \$31.00 one way, Senior faire is \$28.00

8am to 5 pm

7 days a week, 365 days a year. One trip each way a day.

Must purchase a ticket—on line or on phone

No

Bus

Non-emergency

Any

Yes

**EAU CLAIRE COUNTY**

|  |   |
|--|---|
| <b>Transit Provider Name</b>             | <b>New Freedom Volunteer Driver Program</b>   |
| Contact Information                      | <a href="http://www.cilww.com">www.cilww.com</a><br><a href="mailto:kyuchetich@cilww.com">kyuchetich@cilww.com</a><br>Kurt Vuchetich<br>Center for Independent Living of Western Wisconsin<br>P.O. Box 1610<br>Eau Claire, WI 54702<br>715-514-4200<br>877-577-8452     |
| Area Served                              | Residents of Chippewa and Eau Claire counties to all surrounding areas, including MN.   |
| Consumers Served                         | Persons with disabilities all ages  |
| Door-to-Door/Curb Service                | Yes   |
| Fare                                     | Donation accepted if rider is able.   |
| Office Hours                             | 9am to 1pm M-F  |
| Operation Hours                          | 7 days a week, as needed-- if driver available.   |
| Advance Notice                           | 48 hours  |
| CPR/First Aid Trained                    | No  |
| State Certified Vans                     | No  |
| Emergency/Non-emergency                  | Non-emergency only.   |
| Acceptable reasons for needing transport | Medical, social, work, school, volunteering and public service.   |
| Wheelchairs/Lifts/Cots                   | Do not have wheel chair accessible vans.  |
| Other                                    | A voucher program is also available for riders who have friends and relatives who can drive them.   |
| <br>                                     |   |
| <b>Transit Provider Name</b>             | <b>Triniteam Caregivers</b>   |
| Contact Information                      | <b>NO WEBSITE</b><br>Diana Stenner<br>202 Graham Ave. Eau Claire, WI 54701<br>715-836-8106 (Eau Claire)   |
| Area Served                              | Provides rides for persons living in Eau Claire County, but flexible if able to find a volunteer  |
| Consumers Served                         | Elderly (60 years +) and Disabled but not if the person uses a wheel chair that must be transported along with them. Volunteers are not allowed to lift wheel chairs, but can return wheel chair to residence or get wheel chair from destination and bring to vehicle. |
| Door-to-Door/Curb Service                | Yes   |
| Fare                                     | Donations—not solicited. Sent directly to office. No charge.  |
| Office Hours                             | 8am-5pm M-F   |
| Operation Hours                          | Generally during office hours, depending on availability of volunteer. Sometimes on Saturdays if possible.  |
| Advance Notice                           | 48 hours  |
| CPR/First Aid Trained                    | No/No   |
| State Certified Vans                     | No  |
| Emergency/Non-emergency                  | Non-emergency only  |
| Acceptable reasons for needing transport | Medical or dental, grocery store or food pantry. Sometimes for hair appointments, social services or housing, etc. Depends on availability of drivers. Generally no rides are provided for social, recreational or civic reasons.                                       |
| Wheelchairs/Lifts/Cots                   | No/No/No  |
| Other                                    | They do not pay their volunteers gas mileage  |

## EAU CLAIRE COUNTY

**Transit Provider Name**

## Contact Information

## Area Served

## Consumers Served

## Door-to-Door/Curb Service

## Fare

## Office Hours

## Operation Hours

## Advance Notice

## CPR/First Aid Trained

## State Certified Vans

## Emergency/Non-emergency

## Acceptable reasons for needing transport

## Wheelchairs/Lifts/Cots

## Other

**Tender Care Transport, Inc.**[www.tendercaretransport.com](http://www.tendercaretransport.com)

1592 118 St. Chippewa Falls, WI 54729

715-835-2435; 1-800-498-2050; Fax 715-835-1400

Statewide and out of state MN and IL-- but mostly Eau Claire County

Elderly and disabled. Medicaid eligible and private pay.

Yes (will not bring down stairs)

Medicaid plus \$1.00 each way. Private fare: \$23.50 one way.

\$1.50/mile after first five miles for each additional mile. Wait fare is \$15.00/hour.

7:30am to 5pm M-F

5am to 6pm or later if pre-arranged (Sat dialysis only)

48 hours—no same day

Yes/yes

Yes

No/yes

Any who will pay

Yes/yes/no

Call to see if there is an opening

**Transit Provider Name**

## Contact Information

## Area Served

## Consumers Served

## Door-to-Door/Curb Service

## Fare

## Office Hours

## Operation Hours

## Advance Notice

## CPR/First Aid Trained

## State Certified Vans

## Emergency/Non-emergency

## Acceptable reasons for needing transport

## Wheelchairs/Lifts/Cots

## Other

**Abby Van**<http://www.abbyvans.com/>

W5621 Todd Road Neilsville, WI

1-800-236-8438

Whoever answers the phone.

Does NOT serve Pierce or St.Croix. Does serve Eau Claire, Chippewa, Dunn

All including elderly, disabled, children.

Yes

Medicaid accepted; no Medicare.

Private Pay: \$.50 per unloaded mile (as driver goes to pick up someone). \$19.50 base one-way trip plus an additional \$1.45 for each loaded mile (with the passenger in the vehicle). Waiting costs are \$13.50 per hour.

Conveyance of Cots is an extra \$55 to the base trip each way.

A \$30 surcharge for Sunday trips.

8am-5pm M-F

24 hours a day; 7 days a week

24 hour notice; may do same day if can fit in.

Yes/Yes/Yes

Yes

Non-emergency only

If people can pay, and if a van is available, Abby will provide the ride.

Otherwise, must be Medicaid eligible and meet those requirements.

Yes/Yes/Yes

Maximum of 12 people

## EAU CLAIRE COUNTY

|  |  |
|--|--|
| <b>Transit Provider Name</b>             | <b>Eau Claire City/County Para Transit Program (provided by Tender Care)</b>   |
| Contact Information                      | <a href="http://www.eauclairewi.gov/content/view/894/96/">http://www.eauclairewi.gov/content/view/894/96/</a><br>910 Forest St. Eau Claire, WI 54703<br>715-839-5111   |
| Area Served                              | Eau Claire County and city. Other towns include: Altoona, Augusta, Fall Creek, Osseo   |
| Consumers Served                         | Case-to-case basis for some elderly (60 +) and some with temporary or permanent disabilities. Could even be seasonable.  |
| Door-to-Door/Curb Service                | Yes/yes  |
| Fare                                     | \$3.00 one way   |
| Office Hours                             | 8am to 5pm M-F   |
| Operation Hours                          | 6am to 10pm M-F & 8am to 6pm Sat-- Eau Claire; rest 6am to 6pm M-F & 8am to 6pm Sat  |
| Advance Notice                           | 24 hours   |
| CPR/First Aid Trained                    | Yes/yes  |
| State Certified Vans                     | Yes  |
| Emergency/Non-emergency                  | No/yes   |
| Acceptable reasons for needing transport | Any if meet criteria   |
| Wheelchairs/Lifts/Cots                   | Yes/yes/no   |
| Other                                    | Must apply through Eau Claire Transit  |
|  |  |
| <b>Transit Provider Name</b>             | <b>Eau Claire Transit City Bus</b>   |
| Contact Information                      | <a href="http://www.eauclairewi.gov/content/view/894/96/">http://www.eauclairewi.gov/content/view/894/96/</a>  |
| Area Served                              | Same as above  |
| Consumers Served                         | City of Eau Claire and Altoona.  |
| Door-to-Door/Curb Service                | All  |
| Fare                                     | No/no—routes only  |
| Office Hours                             | \$1.50 general; \$.75 for 65+ & qual. disabled   |
| Operation Hours                          | 8am to 5pm M-F   |
| CPR/First Aid Trained                    | 6am to 10pm M-F & 8am to 6pm Sat   |
| Wheelchairs/Lifts/Cots                   | No/yes   |
|  | Yes/yes/no   |
|  |  |
| <b>Provider</b>                          | <b>Northwoods Transport</b>  |
| Contact Information                      | <a href="http://www.merchantcircle.com/business/Northwoods.Transport.Service.715-234-8499">http://www.merchantcircle.com/business/Northwoods.Transport.Service.715-234-8499</a><br>Dana Haas<br>805 Nottingham St. Rice Lake, WI 54868<br>715-234-8499 |
| Area Served                              | All over, if they can pay private fees   |
| Consumers Served                         | MA and private pay   |
| Door-to-Door/Curb Service                | Yes/yes  |
| Fare                                     | MA with form and approval, if private pay, call for quote.   |
| Office Hours                             | M-F 8am-4:30pm   |
| Operation Hours                          | Same as above. But week-ends if specially arranged.  |
| Advance Notice                           | Time enough to finish paperwork.   |
| CPR/First Aid Trained                    | Yes/yes  |
| State Certified Vans                     | Yes  |
| Emergency/Non-emergency                  | No/yes   |
| Acceptable reasons for needing transport | Mainly medical, but will transport for any reason if pay the private fee   |
| Wheelchairs/Lifts/Cots                   | Yes/yes/no—one w/c at time; more if ambulatory   |

**EAU CLAIRE COUNTY****Provider****Contact Information**

## Area Served

Consumers Served

Door-to-Door/Curb Service

Fare

## Office Hours

Operation Hours

Advance Notice

CPR/First Aid Trained

State Certified Vans

Emergency/Non-emergency

Acceptable reasons for needing transport

Wheelchairs/Lifts/Cots

**Handi Lift****No Website**

Connie Lussier

1779 10<sup>th</sup> St. Cumberland, WI 54829

(In Barron County)

1-800-989-7433 or 715-822-5077

Fax 715-822-5078

Western WI and Mn

General public incl. elderly/disabled

Yes/yes

MA and private pay is \$48 round trip for first 5 miles. \$1.47 loaded mi. after. \$10/hr wait

5:30am – 5:30pm M-F

Same but dialysis can be an Sat

Prefer 1-2 days

Yes/yes

Yes

No/yes

Any who can pay or gets MA

Yes/yes/no

**Transit Provider Name****Contact Information**

## Area Served

Consumers Served

Door-to-Door/Curb Service

Fare

## Office Hours

Operation Hours

Advance Notice

CPR/First Aid Trained

State Certified Vans

Emergency/Non-emergency

Acceptable reasons for needing transport

Wheelchairs/Lifts/Cots

**Jefferson Lines Intercity**[info@jeffersonlines.com](mailto:info@jeffersonlines.com)

Bonnie Buchanon

2100 East 26<sup>th</sup> St.

Minneapolis, MN

612-359-3400

or

612-359-3476

Or

1-800-767-5333 Ex. 476

Bus route from Minneapolis to Milwaukee. Stops in Hudson, Menomonie, Eau Claire, Chippewa Falls (when place to stop if found), Stanley, Abbottsford, Wausau and others to Milwaukee. Has other routes such as to Rochester, MN from Minneapolis.

All

No

Varies from locations. Example: Eau Claire to Minneapolis is \$31.00 one way, Senior faire is \$28.00

8am to 5 pm

7 days a week, 365 days a year. One trip each way a day.

Must purchase a ticket—on line or on phone

No

Bus

Non-emergency

Any

Yes

**PEPIN COUNTY****Transit Provider Name**

## Contact Information

Area Served

Consumers Served

Door-to-Door/Curb Service

Fare

Office Hours

Operation Hours

Advance Notice

CPR/First Aid Trained

State Certified Vans

Emergency/Non-emergency

Acceptable reasons for needing transport

Wheelchairs/Lifts/Cots

Other

**Pepin County Transportation**<http://www.co.pepin.wi.us/senior/transportation.htm>

Lois Laehn

606 W. Madison

Durand, WI 54736

715-672-8936

Pepin County residents to anywhere

General public including elderly and disabled

Yes/yes

Varies. Refused to give out prices.

8:30am to 4:30pm M-F

Depends when driver available

Same as above.

Yes as to van service; no as to volunteers

Yes

No/yes

All

Yes to wheelchairs only for wheelchair van service

Elderly is 60+.

**Transit Provider Name**

## Contact Information

Area Served

Consumers Served

Door-to-Door/Curb Service

Fare

Office Hours

Operation Hours

Advance Notice

CPR/First Aid Trained

State Certified Vans

Emergency/Non-emergency

Acceptable reasons for needing transport

Wheelchairs/Lifts/Cots

Other

**New Freedom Volunteer Driver Program**[www.cilww.com](http://www.cilww.com)[heimked@cilww.com](mailto:heimked@cilww.com)

Center for Independent Living of Western Wisconsin

Dale Heimke

877-384-7932

715-772-3122

Dunn County to all surrounding areas, including to MN

Persons with disabilities all ages

Yes

Donation accepted if rider is able.

9am to 1pm M-F

7 days a week, as needed-- if driver available.

48 hours

No

No

Non-emergency only.

Medical, social, work, school, volunteering and public service.

Do not have wheel chair accessible vans.

A voucher program is also available for riders who have friends and relatives who can drive them.

**PEPIN COUNTY****Provider**

Contact Information

**Northwoods Transport**<http://www.merchantcircle.com/business/Northwoods.Transport.Service.715-234-8499>

Area Served  
 Consumers Served  
 Door-to-Door/Curb Service  
 Fare  
 Office Hours  
 Operation Hours  
 Advance Notice  
 CPR/First Aid Trained  
 State Certified Vans  
 Emergency/Non-emergency  
 Acceptable reasons for needing transport  
 Wheelchairs/Lifts/Cots

Dana Haas  
 805 Nottingham St. Rice Lake, WI 54868  
 715-234-8499  
 All over, if they can pay private fees  
 MA and private pay  
 Yes/yes  
 MA with form and approval, if private pay, call for quote.  
 M-F 8am-4:30pm  
 Same as above. But week-ends if specially arranged.  
 Time enough to finish paperwork.  
 Yes/yes  
 Yes  
 No/yes  
 Mainly medical, but will transport for any reason if pay the private fee  
 Yes/yes/no—one w/c at time; more if ambulatory

**Provider**

Contact Information

**Handi Lift****No Website**

Connie Lussier  
 1779 10<sup>th</sup> St. Cumberland, WI 54829  
 (In Barron County)  
 1-800-989-7433 or 715-822-5077  
 Fax 715-822-5078

Area Served  
 Consumers Served  
 Door-to-Door/Curb Service  
 Fare  
 Office Hours  
 Operation Hours  
 Advance Notice  
 CPR/First Aid Trained  
 State Certified Vans  
 Emergency/Non-emergency  
 Acceptable reasons for needing transport  
 Wheelchairs/Lifts/Cots

Western WI and Mn  
 General public incl. elderly/disabled  
 Yes/yes  
 MA and private pay is \$48 round trip for first 5 miles. \$1.47 loaded  
 mi. after. \$10/hr wait  
 5:30am – 5:30pm M-F  
 Same but dialysis can be an Sat  
 Prefer 1-2 days  
 Yes/yes  
 Yes  
 No/yes  
 Any who can pay or gets MA  
 Yes/yes/no

**PEPIN COUNTY**

|  |  |
|--|--|
| <b>Transit Provider Name</b>             | <b>Jefferson Lines Intercity</b>   |
| Contact Information                      | <a href="mailto:info@jeffersonlines.com">info@jeffersonlines.com</a><br>Bonnie Buchanon<br>2100 East 26 <sup>th</sup> St.<br>Minneapolis, MN<br>612-359-3400<br>or<br>612-359-3476<br>Or<br>1-800-767-5333 Ex. 476                               |
| Area Served                              | Bus route from Minneapolis to Milwaukee. Stops in Hudson, Menomonie, Eau Claire, Chippewa Falls (when place to stop if found), Stanley, Abbottsford, Wausau and others to Milwaukee. Has other routes such as to Rochester, MN from Minneapolis. |
| Consumers Served                         | all  |
| Door-to-Door/Curb Service                | no   |
| Fare                                     | Varies from locations. Example: Eau Claire to Minneapolis is \$31.00 one way, Senior faire is \$28.00  |
| Office Hours                             | 8am to 5 pm  |
| Operation Hours                          | 7 days a week, 365 days a year. One trip each way a day.   |
| Advance Notice                           | Must purchase a ticket—on line or on phone   |
| CPR/First Aid Trained                    | No   |
| State Certified Vans                     | Bus  |
| Emergency/Non-emergency                  | Non-emergency  |
| Acceptable reasons for needing transport | any  |
| Wheelchairs/Lifts/Cots                   | Yes  |

**PIERCE COUNTY**

|  |  |
|--|--|
| <b>Transit Provider Name</b>             | <b>River Falls Share Ride Taxi Service</b>   |
| Contact Information                      | <a href="http://www.rfcity.org/finance/taxi%20Service.htm">www.rfcity.org/finance/taxi%20Service.htm</a><br>Robert Mooney<br>717 N. Main<br>River Falls, WI 54022<br>In Pierce and St. Croix Counties<br>715-425-7878 fax 715-426-5209 |
| Area Served                              | Within 5 miles of city limits  |
| Consumers Served                         | General public, elderly (62+), disabled  |
| Door-to-Door/Curb Service                | Yes/yes  |
| Fare                                     | One way fares: Elderly/disabled: \$1.50 in town, \$2.50 past city limits.<br>General public adults: \$2.75 in town, \$4.25 out. Kids 3-11: \$1.25 in town, \$2.50 out.   |
| Office Hours                             | 7am to 8pm M-F; 8am to 8pm Sat. & Sun  |
| Operation Hours                          | Same as above  |
| Advance Notice                           | One hour preferred—more to be certain of a ride.   |
| CPR/First Aid Trained                    | No/no  |
| State Certified Vans                     | Yes  |
| Emergency/Non-emergency                  | No/yes   |
| Acceptable reasons for needing transport | Any reasons at all.  |
| Wheelchairs/Lifts/Cots                   | Yes/yes/no   |
| Other                                    |  |

|  |   |
|--|---|
| <b>Transit Provider Name</b>             | <b>Pierce County ADRC Volunteer Driver Program</b>  |
| Contact Information                      | <a href="http://www.co.pierce.wi.us/Human%20services/ADRC.html">http://www.co.pierce.wi.us/Human%20services/ADRC.html</a><br>Lena or anyone who answers<br>412 W. Kinne PO Box 670<br>Ellsworth, WI 54011<br>715-273-6780 |
| Area Served                              | Will go anywhere if driver willing  |
| Consumers Served                         | Elderly (60+) disabled. Also, if referred by Pierce Co. social worker.  |
| Door-to-Door/Curb Service                | Yes/yes   |
| Fare                                     | MA. Otherwise, will be sent a letter stating mileage and cost of \$.50 per mile of what they pay driver. Will ask for a donation of that amount or what rider can afford to keep the program going.                       |
| Office Hours                             | 8am to 5 pm M-F   |
| Operation Hours                          | Whenever a driver is available and willing  |
| Advance Notice                           | At least 3 days in advance if possible  |
| CPR/First Aid Trained                    | No/no   |
| State Certified Vans                     | No  |
| Emergency/Non-emergency                  | No/yes  |
| Acceptable reasons for needing transport | Medical or other program pre-authorized trips   |
| Wheelchairs/Lifts/Cots                   | Yes/no/no   |

**PIERCE COUNTY****Provider**

Contact Information

**Northwoods Transport**<http://www.merchantcircle.com/business/Northwoods.Transport.Service.715-234-8499>

Area Served

Dana Haas

Consumers Served

805 Nottingham St. Rice Lake, WI 54868

Door-to-Door/Curb Service

715-234-8499

Fare

All over, if they can pay private fees

Office Hours

MA and private pay

Operation Hours

Yes/yes

Advance Notice

MA with form and approval, if private pay, call for quote.

CPR/First Aid Trained

M-F 8am-4:30pm

State Certified Vans

Same as above. But week-ends if specially arranged.

Emergency/Non-emergency

Time enough to finish paperwork.

Acceptable reasons for needing transport

Yes/yes

Wheelchairs/Lifts/Cots

Yes

No/yes

Mainly medical, but will transport for any reason if pay the private fee

Yes/yes/no—one w/c at time; more if ambulatory

**Transit Provider Name****New Freedom**

Contact Information

[www.cilww.com](http://www.cilww.com)[heimked@cilww.com](mailto:heimked@cilww.com)

Area Served

Dale Heimke

Consumers Served

Center for Independent Living for Western Wisconsin

Door-to-Door/Curb Service

715-772-3122

Fare

877-384-7932

Office Hours

Pierce County to all surrounding areas, including to MN

Operation Hours

Persons with disabilities all ages

Advance Notice

Yes

CPR/First Aid Trained

Donation accepted if rider is able.

State Certified Vans

9am to 1pm M-F

Emergency/Non-emergency

7 days a week, as needed-- if driver available.

Acceptable reasons for needing transport

48 hours

Wheelchairs/Lifts/Cots

No

Other

No

Non-emergency only.

Medical, social, work, school, volunteering and public service.

Do not have wheel chair accessible vans.

A voucher program is also available for riders who have friends and relatives who can drive them.

**POLK COUNTY**

|  |   |
|--|---|
| <b>Transit Provider Name</b>             | <b>Polk Co Transportation for Disabled &amp; Elderly, Inc. (Care-A-Van)</b><br><a href="http://www.co.polk.wi.us/aging/news-data/news.asp?optMember=29&amp;optcat=40">www.co.polk.wi.us/aging/news-data/news.asp?optMember=29&amp;optcat=40</a> |
| Contact Information                      | Tina Lundgren or whoever answers phone<br>Polk County Office Building<br>100 Polk County Plaza, Suite 190 Balsam Lake, WI 54810<br>715-485-8599   |
| Area Served                              | Will cross counties if under 60 miles in vans.  |
| Consumers Served                         | The public including disabled and elderly (55+)   |
| Door-to-Door/Curb Service                | Yes/yes. Will help to van   |
| Fare                                     | MA.   |
| Office Hours                             | 8:30am to 4:30 pm   |
| Operation Hours                          | Must be arranged. No week-ends. No Friday van rides.  |
| Advance Notice                           | One week if possible  |
| CPR/First Aid Trained                    | Yes/yes   |
| State Certified Vans                     | Yes   |
| Emergency/Non-emergency                  | No/yes  |
| Acceptable reasons for needing transport | Only for medical reasons  |
| Wheelchairs/Lifts/Cots                   | Yes/yes/no  |

|  |   |
|--|---|
| <b>Transit Provider Name</b>             | <b>Polk Co Aging Dept Volunteer Program</b><br><a href="http://www.co.polk.wi.us/aging/news-data/news.asp?optMember=29&amp;optcat=40">www.co.polk.wi.us/aging/news-data/news.asp?optMember=29&amp;optcat=40</a>   |
| Contact Information                      | Whoever answers phone<br>Polk County Office Building<br>100 Polk County Plaza, Suite 190 Balsam Lake, WI 54810<br>715-485-8592<br>Fax 715-485-8598  |
| Area Served                              | Will cross counties. Volunteers will go all over, including Eau Claire, New Richmond, Hudson, Stillwater, the cities.   |
| Consumers Served                         | Must provide proof of a disability and elderly (55+)  |
| Door-to-Door/Curb Service                | Yes/yes. Will help to car   |
| Fare                                     | MA. Pay federal rate of mileage to volunteers. Also ask for \$15.00 round trip fee (sent by mail) for first medical appt of every week. After that, subsequent appts in any given week are charged 50.5 cents a mile. With every new week, fare cycle starts again. |
| Office Hours                             | 8:30am to 4:30 pm   |
| Operation Hours                          | Must be arranged. No week-ends.   |
| Advance Notice                           | One week if possible  |
| CPR/First Aid Trained                    | No/no   |
| State Certified Vans                     | No  |
| Emergency/Non-emergency                  | No/yes  |
| Acceptable reasons for needing transport | Only for medical reasons  |
| Wheelchairs/Lifts/Cots                   | No/no/no  |
| Other                                    | Volunteers will not lift.   |

**POLK COUNTY**

|  |  |
|--|--|
| <b>Transit Provider Name</b>             | <b>New Freedom</b>   |
| Contact Information                      | <a href="http://www.cilww.com">www.cilww.com</a><br><a href="mailto:heimked@cilww.com">heimked@cilww.com</a><br>Dale Heimke<br>Center for Independent Living for Western Wisconsin<br>715-772-3122<br>877-384-7932 |
| Area Served                              | Pierce County to all surrounding areas, including to MN  |
| Consumers Served                         | Persons with disabilities all ages   |
| Door-to-Door/Curb Service                | Yes  |
| Fare                                     | Donation accepted if rider is able.  |
| Office Hours                             | 9am to 1pm M-F   |
| Operation Hours                          | 7 days a week, as needed-- if driver available.  |
| Advance Notice                           | 48 hours   |
| CPR/First Aid Trained                    | No   |
| State Certified Vans                     | No   |
| Emergency/Non-emergency                  | Non-emergency only.  |
| Acceptable reasons for needing transport | Medical, social, work, school, volunteering and public service.  |
| Wheelchairs/Lifts/Cots                   | Do not have wheel chair accessible vans.   |
| Other                                    | A voucher program is also available for riders who have friends and relatives who can drive them.  |

|  |  |
|--|--|
| <b>Transit Provider Name</b>             | <b>New Richmond Transport, Inc</b>   |
| Contact Information                      | <b>No Website</b><br>Carol or whoever answers phone<br>PO Box 209 New Richmond, WI 54017<br>In St. Croix county<br>715-246-2933 and 800-236-4650<br>Fax 715-246-9330 |
| Area Served                              | Polk, St. Croix, Pierce Co.; Duluth, Superior & Wausau areas   |
| Consumers Served                         | All ages plus people needing special assistance  |
| Door-to-Door/Curb Service                | Yes/yes  |
| Fare                                     | MA and private pay--\$21.50 base rate and \$1.30 unloaded mile; \$1.90 loaded mile; wait rate is \$30/hour   |
| Office Hours                             | 8am-4pm M-F  |
| Operation Hours                          | Generally 5am to 5pm M-Sat; Sundays if pre-arranged  |
| Advance Notice                           | Prefer if call by noon the business day before. MA people need to call ASAP to get proper paper work completed.  |
| CPR/First Aid Trained                    | Yes/yes  |
| State Certified Vans                     | Yes  |
| Emergency/Non-emergency                  | No/yes   |
| Acceptable reasons for needing transport | Mainly medical, but other reasons can be arranged for private pay  |
| Wheelchairs/Lifts/Cots                   | Yes/yes/yes  |
| Other                                    | Can take up to 2 persons using w/c and 1 more  |

**POLK COUNTY****Provider**

Contact Information

**Northwoods Transport**<http://www.merchantcircle.com/business/Northwoods.Transport.Service.715-234-8499>

Area Served  
 Consumers Served  
 Door-to-Door/Curb Service  
 Fare  
 Office Hours  
 Operation Hours  
 Advance Notice  
 CPR/First Aid Trained  
 State Certified Vans  
 Emergency/Non-emergency  
 Acceptable reasons for needing transport  
 Wheelchairs/Lifts/Cots

Dana Haas  
 805 Nottingham St. Rice Lake, WI 54868  
 715-234-8499  
 All over, if they can pay private fees  
 MA and private pay  
 Yes/yes  
 MA with form and approval, if private pay, call for quote.  
 M-F 8am-4:30pm  
 Same as above. But week-ends if specially arranged.  
 Time enough to finish paperwork.  
 Yes/yes  
 Yes  
 No/yes  
 Mainly medical, but will transport for any reason if pay the private fee  
 Yes/yes/no—one w/c at time; more if ambulatory

**Provider**

Contact Information

**Handi Lift****No Website**

Connie Lussier  
 1779 10<sup>th</sup> St. Cumberland, WI 54829  
 (In Barron County)  
 1-800-989-7433 or 715-822-5077  
 Fax 715-822-5078  
 Western WI and Mn  
 General public incl. elderly/disabled  
 Yes/yes  
 MA and private pay is \$48 round trip for first 5 miles. \$1.47 loaded  
 mi. after. \$10/hr wait  
 5:30am – 5:30pm M-F  
 Same but dialysis can be an Sat  
 Prefer 1-2 days  
 Yes/yes  
 Yes  
 No/yes  
 Any who can pay or gets MA  
 Yes/yes/no

Area Served  
 Consumers Served  
 Door-to-Door/Curb Service  
 Fare  
 Office Hours  
 Operation Hours  
 Advance Notice  
 CPR/First Aid Trained  
 State Certified Vans  
 Emergency/Non-emergency  
 Acceptable reasons for needing transport  
 Wheelchairs/Lifts/Cots

**POLK COUNTY****Transit Provider Name****Amery Senior Center****No Website**

## Contact Information

608 Harman Ave. Amery, WI.  
715-268-6605

## Area Served

Town of Amery only

## Consumers Served

Senior citizens only 60+

## Door-to-Door/Curb Service

Yes

## Fare

\$2 each way

## Office Hours

9-4pm M-W-Th-F

## Operation Hours

Same as above

## Advance Notice

24 hours

## CPR/First Aid Trained

No

## State Certified Vans

No

## Emergency/Non-emergency

Non only

## Acceptable reasons for needing transport

Any reason

## Wheelchairs/Lifts/Cots

No

## Other

Only five total rides a day. No mileage for volunteers. Very few drivers.

**Transit Provider Name****Jefferson Lines Intercity**

[info@jeffersonlines.com](mailto:info@jeffersonlines.com)

## Contact Information

Bonnie Buchanon  
2100 East 26<sup>th</sup> St.  
Minneapolis, MN  
612-359-3400  
or  
612-359-3476  
Or  
1-800-767-5333 Ex. 476

## Area Served

Bus route from Minneapolis to Milwaukee. Stops in Hudson, Menomonie, Eau Claire, Chippewa Falls (when place to stop if found), Stanley, Abbottsford, Wausau and others to Milwaukee. Has other routes such as to Rochester, MN from Minneapolis.

## Consumers Served

All

## Door-to-Door/Curb Service

No

## Fare

Varies from locations. Example: Eau Claire to Minneapolis is \$31.00 one way, Senior faire is \$28.00

## Office Hours

8am to 5 pm

## Operation Hours

7 days a week, 365 days a year. One trip each way a day.

## Advance Notice

Must purchase a ticket—on line or on phone

## CPR/First Aid Trained

No

## State Certified Vans

Bus

## Emergency/Non-emergency

Non-emergency

## Acceptable reasons for needing transport

Any

## Wheelchairs/Lifts/Cots

Yes

**POLK COUNTY****Transit Provider Name****Interfaith Caregivers of Polk County**

## Contact Information

[www.interfaithpolk.org](http://www.interfaithpolk.org)

Karen Krups, program director

Kay, Muriel, Joanne, Nancy, and Frances office assistants

P.O. Box 426

Balsam Lake, WI 54810

715-485-9500

## Area Served

Will go anywhere they have drivers for-including MN

## Consumers Served

Seniors (62+) and persons with disabilities of all ages

## Door-to-Door/Curb Service

Yes

## Fare

Donations accepted

## Office Hours

9am-4pm M-F

## Operation Hours

Any time drivers are available

## Advance Notice

The sooner the better—but have furnished rides with 24 hrs.notice

## CPR/First Aid Trained

No

## State Certified Vans

No

## Emergency/Non-emergency

Non only

## Acceptable reasons for needing transport

Shop, medical, appointments of other types. Call to check.

## Wheelchairs/Lifts/Cots

No

**RUSK COUNTY**

|  |   |
|--|---|
| <b>Transit Provider Name</b>             | <b>New Freedom Volunteer Driver Program</b>   |
|  | <a href="http://www.cilww.com">http://www.cilww.com</a>   |
|  | <a href="mailto:vuchetich@cilww.com">vuchetich@cilww.com</a>  |
| Contact Information                      | Kurt Vuchetich<br>Center for Independent Living for Western Wisconsin<br>P.O. Box 1610<br>Eau Claire, WI. 54702<br>715-514-4200<br>877-577-8452 |
| Area Served                              | Chippewa and Eau Claire counties to all surrounding areas, including to MN  |
| Consumers Served                         | Persons with disabilities all ages  |
| Door-to-Door/Curb Service                | Yes   |
| Fare                                     | Donation accepted if rider is able.   |
| Office Hours                             | 9am to 1pm M-F  |
| Operation Hours                          | 7 days a week, as needed-- if driver available.   |
| Advance Notice                           | 48 hours  |
| CPR/First Aid Trained                    | No  |
| State Certified Vans                     | No  |
| Emergency/Non-emergency                  | Non-emergency only.   |
| Acceptable reasons for needing transport | Medical, social, work, school, volunteering and public service.   |
| Wheelchairs/Lifts/Cots                   | Do not have wheel chair accessible vans.  |
| Other                                    | A voucher program is also available for riders who have friends and relatives who can drive them.   |

**ST. CROIX COUNTY**

|  |  |
|--|--|
| <b>Transit Provider Name</b>             | <b>New Richmond Transport, Inc</b>   |
| Contact Information                      | <b>No Website</b><br>Carol or whoever answers phone<br>PO Box 209 New Richmond, WI 54017<br>In St. Croix county<br>715-246-2933 and 800-236-4650<br>Fax 715-246-9330 |
| Area Served                              | Polk, St. Croix, Pierce Co.; Duluth, Superior & Wausau areas   |
| Consumers Served                         | All ages plus people needing special assistance  |
| Door-to-Door/Curb Service                | Yes/yes  |
| Fare                                     | MA and private pay--\$21.50 base rate and \$1.30 unloaded mile; \$1.90 loaded mile; wait rate is \$30/hour   |
| Office Hours                             | 8am-4pm M-F  |
| Operation Hours                          | Generally 5am to 5pm M-Sat; Sundays if pre-arranged  |
| Advance Notice                           | Prefer if call by noon the business day before. MA people need to call ASAP to get proper paper work completed.  |
| CPR/First Aid Trained                    | Yes/yes  |
| State Certified Vans                     | Yes  |
| Emergency/Non-emergency                  | No/yes   |
| Acceptable reasons for needing transport | Mainly medical, but other reasons can be arranged for private pay  |
| Wheelchairs/Lifts/Cots                   | Yes/yes/yes  |
| Other                                    | Can take up to 2 persons using w/c and 1 more  |

|  |   |
|--|---|
| <b>Provider</b>                          | <b>Handi Lift</b>   |
| Contact Information                      | <b>No Website</b><br>Connie Lussier<br>1779 10 <sup>th</sup> St. Cumberland, WI 54829<br>(In Barron County)<br>1-800-989-7433 or 715-822-5077<br>Fax 715-822-5078 |
| Area Served                              | Western WI and Mn   |
| Consumers Served                         | General public incl. elderly/disabled   |
| Door-to-Door/Curb Service                | Yes/yes   |
| Fare                                     | MA and private pay is \$48 round trip for first 5 miles. \$1.47 loaded mi. after. \$10/hr wait  |
| Office Hours                             | 5:30am – 5:30pm M-F   |
| Operation Hours                          | Same but dialysis can be an Sat   |
| Advance Notice                           | Prefer 1-2 days   |
| CPR/First Aid Trained                    | Yes/yes   |
| State Certified Vans                     | Yes   |
| Emergency/Non-emergency                  | No/yes  |
| Acceptable reasons for needing transport | Any who can pay or gets MA  |
| Wheelchairs/Lifts/Cots                   | Yes/yes/no  |

**ST. CROIX COUNTY**

|  |  |
|--|--|
| <b>Transit Provider Name</b>             | <b>Jefferson Lines Intercity</b><br><a href="mailto:info@jeffersonlines.com">info@jeffersonlines.com</a>   |
| Contact Information                      | Bonnie Buchanon<br>2100 East 26 <sup>th</sup> St.<br>Minneapolis, MN<br>612-359-3400<br>or<br>612-359-3476<br>Or<br>1-800-767-5333 Ex. 476   |
| Area Served                              | Bus route from Minneapolis to Milwaukee. Stops in Hudson, Menomonie, Eau Claire, Chippewa Falls (when place to stop if found), Stanley, Abbottsford, Wausau and others to Milwaukee. Has other routes such as to Rochester, MN from Minneapolis. |
| Consumers Served                         | all  |
| Door-to-Door/Curb Service                | no   |
| Fare                                     | Varies from locations. Example: Eau Claire to Minneapolis is \$31.00 one way, Senior faire is \$28.00  |
| Office Hours                             | 8am to 5 pm  |
| Operation Hours                          | 7 days a week, 365 days a year. One trip each way a day.   |
| Advance Notice                           | Must purchase a ticket—on line or on phone   |
| CPR/First Aid Trained                    | No   |
| State Certified Vans                     | Bus  |
| Emergency/Non-emergency                  | Non-emergency  |
| Acceptable reasons for needing transport | any  |
| Wheelchairs/Lifts/Cots                   | Yes  |
| <br>                                     |  |
| <b>Transit Provider Name</b>             | <b>New Richmond Transport, Inc</b><br><b>No Website</b>  |
| Contact Information                      | Carol or whoever answers phone<br>PO Box 209 New Richmond, WI 54017<br>In St. Croix county<br>715-246-2933 and 800-236-4650<br>Fax 715-246-9330  |
| Area Served                              | Polk, St. Croix, Pierce Co.; Duluth, Superior & Wausau areas   |
| Consumers Served                         | All ages plus people needing special assistance  |
| Door-to-Door/Curb Service                | Yes/yes  |
| Fare                                     | MA and private pay--\$21.50 base rate and \$1.30 unloaded mile; \$1.90 loaded mile; wait rate is \$30/hour   |
| Office Hours                             | 8am-4pm M-F  |
| Operation Hours                          | Generally 5am to 5pm M-Sat; Sundays if pre-arranged  |
| Advance Notice                           | Prefer if call by noon the business day before. MA people need to call ASAP to get proper paper work completed.  |
| CPR/First Aid Trained                    | Yes/yes  |
| State Certified Vans                     | Yes  |
| Emergency/Non-emergency                  | No/yes   |
| Acceptable reasons for needing transport | Mainly medical, but other reasons can be arranged for private pay  |
| Wheelchairs/Lifts/Cots                   | Yes/yes/yes  |
| Other                                    | Can take up to 2 persons using w/c and 1 more  |

**ST. CROIX COUNTY****Transit Provider Name**

## Contact Information

## Area Served

## Consumers Served

## Door-to-Door/Curb Service

## Fare

## Office Hours

## Operation Hours

## Advance Notice

## CPR/First Aid Trained

## State Certified Vans

## Emergency/Non-emergency

## Acceptable reasons for needing transport

## Wheelchairs/Lifts/Cots

## Other

**River Falls Share Ride Taxi Service****No Website**

Robert Mooney

717 N. Main

River Falls, WI 54022

In Pierce and St. Croix Counties

715-425-7878 fax 715-426-5209

Within 5 miles of city limits

General public, elderly (62+), disabled

Yes/yes

One way fares: Elderly/disabled: \$1.50 in town, \$2.50 past city limits.

General public adults: \$2.75 in town, \$4.25 out. Kids 3-11: \$1.25 in town, \$2.50 out.

7am to 8pm M-F; 8am to 8pm Sat. &amp; Sun

Same as above

One hour preferred—more to be certain of a ride.

No/no

Yes

No/yes

Any reasons at all.

Yes/yes/no

**Transit Provider Name**

## Contact Information

## Area Served

## Consumers Served

## Door-to-Door/Curb Service

## Fare

## Office Hours

## Operation Hours

## Advance Notice

## CPR/First Aid Trained

## State Certified Vans

## Emergency/Non-emergency

## Acceptable reasons for needing transport

## Wheelchairs/Lifts/Cots

## Other

**New Freedom Volunteer Driver Program**[www.cilww.com](http://www.cilww.com)[heimked@cilww.com](mailto:heimked@cilww.com)

Dale Heimke

Center for Independent Living for Western Wisconsin

715-772-3122

877-384-7932

St. Croix County to all surrounding areas, including to MN

Persons with disabilities all ages

Yes

Donation accepted if rider is able. Also M.A.

8:30-11:30 am M-F

7 days a week, as needed-- if driver available.

48 hours

No

No

Non-emergency only.

Medical, social, work, school, volunteering and public service.

Do not have wheel chair accessible vans.

A voucher program is also available for riders who have friends and relatives who can drive them.

**ST. CROIX COUNTY**

|  |   |
|--|---|
| <b>Transit Provider Name</b>             | <b>St. Croix Department on Aging Medical Volunteer Program</b><br><a href="http://www.co.saint-croix.wi.us/Departments/Aging/default.htm">http://www.co.saint-croix.wi.us/Departments/Aging/default.htm</a> |
| Contact Information                      | Tracy Davis<br>1101 Carmichael Rd.<br>Hudson, WI 54016<br>715-381-4360  |
| Area Served                              | County only   |
| Consumers Served                         | 60+ and those who define themselves as disabled   |
| Door-to-Door/Curb Service                | Yes/yes   |
| Fare                                     | Donations accepted  |
| Office Hours                             | 10am -2pm M-F (varies)  |
| Operation Hours                          | Same as above—but call for details  |
| Advance Notice                           | 48 hours if possible  |
| CPR/First Aid Trained                    | No/no   |
| State Certified Vans                     | No  |
| Emergency/Non-emergency                  | No/yes  |
| Acceptable reasons for needing transport | Varies  |
| Wheelchairs/Lifts/Cots                   | Do have w/c lift vans for local use only. Will take elderly to nutrition sites, shopping and so forth.  |
| Other                                    |   |

|  |   |
|--|---|
| <b>Transit Provider Name</b>             | <b>Interfaith Caregivers of St. Croix County</b><br><a href="http://www.wisconsin caregiver.org/default.aspx?id=81">http://www.wisconsin caregiver.org/default.aspx?id=81</a> |
| Contact Information                      | Nancy Abramson<br>715-381-4360<br>1-800-372-2333  |
| Area Served                              | St. Croix County  |
| Consumers Served                         | 60 years and older  |
| Door-to-Door/Curb Service                | Yes   |
| Fare                                     | No—but ask for donation   |
| Office Hours                             | 8am to 5pm M-F  |
| Operation Hours                          | Same as above   |
| Advance Notice                           | 48 hours  |
| CPR/First Aid Trained                    | No  |
| State Certified Vans                     | No  |
| Emergency/Non-emergency                  | Non-emergency only  |
| Acceptable reasons for needing transport | Mostly long distance medical, such as dialysis, PT< OT, chemo, swim therapy. But will also take to church or grocery store, if they have a companion.                         |
| Wheelchairs/Lifts/Cots                   | Yes to W/C—but only if person can self-transfer. Driver will lift chair, if able, but not rider.  |
| Other                                    |   |

**ST. CROIX COUNTY****Provider**

Contact Information

Area Served  
 Consumers Served  
 Door-to-Door/Curb Service  
 Fare  
 Office Hours  
 Operation Hours  
 Advance Notice  
 CPR/First Aid Trained  
 State Certified Vans  
 Emergency/Non-emergency  
 Acceptable reasons for needing transport  
 Wheelchairs/Lifts/Cots

**Northwoods Transport**

<http://www.merchantcircle.com/business/Northwoods.Transport.Service.715-234-8499>

Dana Haas  
 805 Nottingham St. Rice Lake, WI 54868  
 715-234-8499  
 All over, if they can pay private fees  
 MA and private pay  
 Yes/yes  
 MA with form and approval, if private pay, call for quote.  
 M-F 8am-4:30pm  
 Same as above. But week-ends if specially arranged.  
 Time enough to finish paperwork.  
 Yes/yes  
 Yes  
 No/yes  
 Mainly medical, but will transport for any reason if pay the private fee  
 Yes/yes/no—one w/c at time; more if ambulatory

**Provider**

Contact Information

Area Served  
 Consumers Served  
 Door-to-Door/Curb Service  
 Fare  
 Office Hours  
 Operation Hours  
 Advance Notice  
 CPR/First Aid Trained  
 State Certified Vans  
 Emergency/Non-emergency  
 Acceptable reasons for needing transport  
 Wheelchairs/Lifts/Cots

**Handi Lift****No Website**

Connie Lussier  
 1779 10<sup>th</sup> St. Cumberland, WI 54829  
 (In Barron County)  
 1-800-989-7433 or 715-822-5077  
 Fax 715-822-5078  
 Western WI and Mn  
 General public incl. elderly/disabled  
 Yes/yes  
 MA and private pay is \$48 round trip for first 5 miles. \$1.47 loaded  
 mi. after. \$10/hr wait  
 5:30am – 5:30pm M-F  
 Same but dialysis can be an Sat  
 Prefer 1-2 days  
 Yes/yes  
 Yes  
 No/yes  
 Any who can pay or gets MA  
 Yes/yes/no

**Provider**

Contact Information

**West Cap**

800-606-9227  
 525 2<sup>nd</sup> Glenwood  
 Auto Loan Program

**ST. CROIX COUNTY**

|  |  |
|--|--|
| <b>Transit Provider Name</b>             | <b>Jefferson Lines Intercity</b>   |
| Contact Information                      | <a href="mailto:info@jeffersonlines.com">info@jeffersonlines.com</a><br>Bonnie Buchanon<br>2100 East 26 <sup>th</sup> St.<br>Minneapolis, MN<br>612-359-3400<br>or<br>612-359-3476<br>Or<br>1-800-767-5333 Ex. 476                               |
| Area Served                              | Bus route from Minneapolis to Milwaukee. Stops in Hudson, Menomonie, Eau Claire, Chippewa Falls (when place to stop if found), Stanley, Abbottsford, Wausau and others to Milwaukee. Has other routes such as to Rochester, MN from Minneapolis. |
| Consumers Served                         | All  |
| Door-to-Door/Curb Service                | No   |
| Fare                                     | Varies from locations. Example: Eau Claire to Minneapolis is \$31.00 one way, Senior faire is \$28.00  |
| Office Hours                             | 8am to 5 pm  |
| Operation Hours                          | 7 days a week, 365 days a year. One trip each way a day.   |
| Advance Notice                           | Must purchase a ticket—on line or on phone   |
| CPR/First Aid Trained                    | No   |
| State Certified Vans                     | Bus  |
| Emergency/Non-emergency                  | Non-emergency  |
| Acceptable reasons for needing transport | Any  |
| Wheelchairs/Lifts/Cots                   | Yes  |
| Other                                    |  |
| <br>                                     |  |
| <b>Transit Provider Name</b>             | <b>Hudson Hospital</b>   |
| Contact Information                      | <a href="http://www.hudsonhospital.org/">http://www.hudsonhospital.org/</a><br>Mike<br>405 Stageline Road Hudson, WI 54016<br>715-531-6000   |
| Area Served                              | Within a 15 minute radius of hospital  |
| Consumers Served                         | Patients going to and from hospital  |
| Door-to-Door/Curb Service                | Yes—but will not go to door. Must be outside waiting for ride.   |
| Fare                                     | \$1.00 each way  |
| Office Hours                             | 7am to 5pm for reservations  |
| Operation Hours                          | 7:30am to 4:30pm for service   |
| Advance Notice                           | 24 hours minimum—only so many slots  |
| CPR/First Aid Trained                    | No   |
| State Certified Vans                     | No   |
| Emergency/Non-emergency                  | Non emergency only   |
| Acceptable reasons for needing transport | Appointments at hospital   |
| Wheelchairs/Lifts/Cots                   | Yes  |
| Other                                    | No excessive perfume. Must wait for return trip.   |